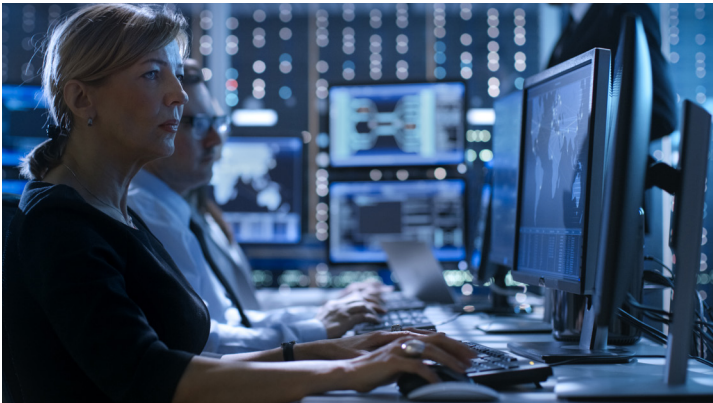


Fibertown’s business continuity center provides Brazos CEOC a state-of-the-art facility to protect citizens in emergencies



The Brazos Community Emergency Operations Center (CEOC) is a multi-jurisdictional facility that offices Brazos County, City of Bryan, City of College Station and Texas A&M University emergency management personnel to coordinate emergency operations from a central location. The center is comprised of seven employees who monitor the community for weather and other public safety events. The facility includes a central command room, a media room and a community room where the organization hosts trainings.

Challenge

The four jurisdictions of the Brazos CEOC had been coordinating emergency responses from three different locations. There was a lot of duplication of services. Centralizing in one location would allow the organizations to share information and resources.

Solution

Fibertown provided a safe, secure, state-of-the-art facility for Brazos CEOC to lease so all four jurisdictions could be integrated under one roof to better protect the area’s citizens. This provided better consolidation of services, sharing of resources and communication.



4
JURISDICTIONS

7
EMPLOYEES

200
EMPLOYEE RESPONDERS
WHEN ACTIVATED



“The Fibertown team is like family. I have the numbers of all the staff in my cell phone. Within minutes they are on the phone. They are accommodating and go out of their way to make things successful.”

BRIAN HILTON, CITY OF COLLEGE STATION
EMERGENCY MANAGEMENT COORDINATOR, BRAZOS CEOC

Why Fibertown?

Security

- + The hurricane- and tornado-proof business continuity center is secure and reliable with generators providing emergency power and strong data connections needed in an emergency situation.

Safe, centralized facility

- + The four member organizations decided there would be fewer headaches in leasing a convenient location than building their own CEOC. When activated, the Brazos CEOC can be set up and ready to go in 30 minutes to an hour.

Room to grow

- + The business continuity solution offers 10,000 square feet of space to scale from seven employees to 200 when activated. The space also allows the organization the opportunity to host more trainings for the community.

Reliable partner

- + Fibertown is a partner, sitting in on CEOC conference calls, like the National Weather Service, so they can better educate their clientele when events happen.

The Fibertown solution met all of Brazos CEOC’s requirements:



Consolidated area emergency management organizations



Enough space for all those activated in an emergency situation, like first responders and public works experts



Secure, weatherproof facility

About Fibertown

Our Houston data center is located on a Digital Realty Campus, easily accessible from two major highways. Megaport-enabled and operated by the world’s largest data center provider, our Houston team provides Fibertown’s signature high-touch service, expertise and family feel.

Our Bryan data center is far from the coast for safety and it is home to the Brazos Community Emergency Operations Center (CEOC), a multi-jurisdictional organization comprised of emergency management personnel. The Bryan data center offers access to two separate, geographically diverse, frequently tested utility substations. Its primary substation also feeds the utility company headquarters.

We believe extraordinary service should be ordinary. Highly trained and experienced, Fibertown’s customer care team provides dedicated, round-the-clock service.

